



Wagging Tail Resort
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 Jackson, TN 38305
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 Revised: 4/14/2024 Effective: 4/30/2024



Wagging Tail Resort™ and KinderDOGen™ are Registered Trademarks of Wagging Tail Resort LLC

Please take a few minutes to complete this “Overnight Guest Profile and Registration” form for your pet. This information will help us understand your pet’s background, personality, and special needs so we can make his/her visit at Wagging Tail Resort as safe and comfortable as possible. Thank you for your time and cooperation.

CLIENT PROFILE	Pet Name(s) _____
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Owner’s Name _____

Address _____

City _____ State _____ Zip _____

Home () _____ Work () _____ Cell () _____

Email Addresses _____

Emergency Contact(s)

Name _____ Number _____ Relationship _____

Name _____ Number _____ Relationship _____

Veterinary Clinic _____ City _____ State _____

IMPORTANT INFORMATION

Please see our “Resort Rules” form for additional information concerning check-in/check-out hours, holiday schedules, health care, vaccination requirements, food, medications, exercise, pet personal belongings, etc. Our “Resort Rules” are under forms on our web site and are available in our lobby. Be informed and help us achieve a “No-Surprises” check-out.

RECEPTION HOURS
MON-SAT: 10AM-1PM & 2PM-5PM Closed 1PM – 2PM for Lunch
SUNDAY: 3PM – 5PM

To provide the highest quality of care and prevent the spread of fleas in a multi-animal environment, upon arrival, it is our policy to provide one Capstar tablet to all overnight canine guests. The tablet is completely safe for your pet and does not interfere with topical flea control. The cost is \$5.75 per guest.

We are not open for check-in and check-out on: New Year’s Day, Easter Sunday, Memorial Day, Juneteenth, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. As a result, we require a minimum three day (two night) stay during these holidays. Any other disruptions in our normal lobby hours will be posted on our Facebook page.



CANINE SUITE PREFERENCE

VIP (Very Important Pet) Suite	1) \$98.00* 2) \$78.40 3) \$68.60	Located just off Wagging Tail Resort's living room, VIP guests are indulged with a sound limiting private suite, in room flat screen TV, deluxe comfort bed, cushy blanket, lounging carpet, raised stainless steel food and water dishes. VIP guests also enjoy extended lounging time in our spacious living room with overstuffed seating, fireplace, and large screen TV
Luxury Tranquility Suite	1) \$88.00* 2) \$70.40 3) \$61.60	Our deluxe sound limiting private suites feature flat screen color TV, personal effects cupboard, ceiling fan, raised comfort pet bed, area lounging carpet, raised stainless steel food and water dishes, and daylight window. Sound dampening environment combined with in-room entertainment and overnight background music make for a stress-free environment.
Luxury Villa Suite	1) \$78.00* 2) \$62.40 3) \$54.60	Luxury villa suites feature four 5'x4' suites set <u>within</u> a sound limiting master suite and include in room color TV, overnight background music, ceiling fan, and lounging carpet. Perimeter Villa suites feature a garden view.
Premier 6'X4' Suite	1) \$68.00* 2) \$54.40 3) \$47.60	Our standard suites feature composite tile floor, daylight window, ceiling fan, soothing background music and pet bed or carpet/mat.
Premier 4'X4' Suite	1) \$58.00* 2) \$46.40 3) \$40.60	Our standard suites feature composite tile floor, ceiling fan, soothing background music and pet bed or carpet/mat.

***Single pet rate.** Daily discounted rate for additional dog from one family staying in the same suite: **-20% second dog. -30% each additional dog** (Size limitations may apply. **Rates are per calendar day.** An early check out discount is available on the last day of stay.

OPTIONAL CANINE GUEST SERVICES

Pampered Pet Option	\$20 Day	Nature walk, afternoon cuddle time, an ice cream treat or warm treat (depending on season), and our signature tuck-in treat just before lights out. Oh boy, it doesn't get any better than this!	
Toy Gift Shop Visit circle one: Up to \$10, \$10-\$15, \$16 plus			How many visits is your pet allowed?
Pool or Playground fun time with staff member: \$10			Once/daily/every other day/first day/last day
Nature Walk with staff member: \$10			Once/daily/every other day/first day/last day
Ice Cream treat or Warm treat: \$8			Once/daily/every other day/first day/last day
Afternoon Petting and Cuddling. Individual session providing extra love and attention: \$9			Once/daily/every other day/first day/last day
Coat Brushing: \$10			Once/daily/every other day/first day/last day
Bed Time "Tuck-In". A snack and snuggle just before lights out: \$10			Once/daily/every other day/first day/last day
Additional Potty Break: \$5			Once/daily/every other day/first day/last day
Discounted Exit Bath (\$43 - \$98)		Nail Trim (\$10 - \$15)	Full Groom (See Rate Chart)



FELINE SUITE PREFERENCE

Luxury Suite with Play Tower
_____ 1) **\$46.00***
2) \$36.80
3) \$32.20

Our deluxe feline suites include a large 14 square foot private play tower, and 14 square feet of living and dining space with a built-in feeding/watering ledge, resting ledge, and a privacy panel for the litter area.

Luxury Suite
_____ 1) **\$39.00***
2) \$31.20
3) \$27.30

Our standard feline suites include 14 square feet of living and dining space with a built-in feeding/watering ledge, resting ledge, and a privacy panel for the litter area.

Single pet rate. Daily discounted rate for additional cat from one family staying in the same suite: **-20% second cat. -30% each additional cat** (Size limitations may apply. **Rates are per calendar day.** An early check out discount is available on the last day of stay.

OPTIONAL FELINE GUEST SERVICES

_____ **Kitty Play Time** with staff member: **\$8**

_____ Once/daily/every other day/first day/last day

_____ **Special Treat:** **\$5**

_____ Once/daily/every other day/first day/last day

_____ **Tuck-in Treat & Cuddle** with staff member: **\$8**

_____ Once/daily/every other day/first day/last day

FEEDING INSTRUCTIONS – DOGS AND CATS

AT HOME, MY PET(S) EATS: Dry Food (brand name) _____ Canned Food (brand name) _____

We strongly recommend that you bring the food your pet is accustomed to eating to relieve stress and to avoid an upset stomach, vomiting, and diarrhea.

CHECK ONE:

I have supplied (and labeled) my pet’s food at no additional charge. I understand in the event my supply runs short, my pet(s) will eat the Resort’s cuisine at a cost of \$3.00 per day, per pet.

My pet(s) will eat the Resort’s cuisine at a cost of \$3.00 per day, per pet. The Resort serves a high quality veterinary intestinal diet recommended by our consulting veterinarians.

FEEDING INSTRUCTIONS (we will try to feed just as you do at home):

Morning feeding: _____

Lunch feeding: _____

Dinner feeding: _____

For multiple dogs sharing the same suite: Separate while feeding Do not separate while feeding
(Separate feeding will be subject to a \$2.50 fee per meal service. Special handling may be subject to a \$2.50 fee per meal service including heating meals, melting cheese over the meal, extensive manual blending of different types of foods, etc. Additionally, we **may** supplement the meals of guests with GI distress by adding our Royal Canin Intestinal Health canned or kibble, Endosorb, Diagel, or Fruitables Pumpkin SuperBlend to encourage healing in the GI tract and a more comfortable stay).



This is an agreement between Wagging Tail Resort, LLC (hereinafter called "The Resort") and the Pet owner whose name and signature appear below (hereinafter called "Owner"). Following are the terms of service for the stay of owners Pet(s) as a guest of The Resort.

- 1. Disclosure:** By execution of this Agreement and leaving Pet with The Resort, Owner certifies to the accurate disclosure of all information provided to The Resort either in writing or orally about the Pet, and Owner specifically represent that he or she is the sole owner of the Pet, free and clear of all liens and encumbrances. Owner agrees to disclose to The Resort all known medical conditions and/or behavior problems, which may affect Pet's care. Owner specifically represents to The Resort that Pet is healthy and meets The Resorts' published vaccination standards. The Resort reserves the right to refuse service to any Pet for any reason, at any time, including, but not limited to: Pets lacking proof of vaccinations, Pets displaying signs of untreated or potentially contagious conditions and/or Pets exhibiting aggressive or unacceptable behavior. In addition, Owner agrees that if any fleas or ticks are discovered on the Pet during check-in or at any time during the Pet's Services, The Resort will administer a flea bath to the Pet at Owner's expense. Owner represents that each time Pet is brought to The Resort, Owner is recertifying that the Pet is in good health and has not had any communicable illness of any kind for 30 days prior to check-in. Owner further agrees to inform The Resort of any changes in Pet's condition and/or behavior prior to subsequent check-ins. For the purposes of this Agreement, the term "Pet" refers to all Pets under the said ownership of Owner who utilize The Resort for such Services.
- 2. Medical Attention:** Owner authorizes The Resort to obtain medical attention for Pet from any qualified veterinarian and to transport Pet to and from that veterinarian when The Resort deems such medical care is important to Pet's health. Owner grants The Resort or its employees or agents, full power of decision-making involving the medical treatment of Pet and Owner agrees to pay for all costs associated.
- 3. Payment & Cancellation Policy:** Owner agrees to pay the applicable service rates in effect on the date Pet is checked into The Resort and to pay for any additional services requested by Owner. Owner agrees that the Pet shall not leave the facility until all charges are paid in full by Owner. The Resort shall have, and is hereby granted, a lien on the pet for any and all unpaid charges resulting from services provided by The Resort. The Resort may exercise its lien rights within ten days after written notice has been given The Resort to Owner via certified mail. If you must cancel your boarding reservation within 5 days of your arrival date, a cancellation fee of \$100.00 will immediately apply to your account. If you must cancel your grooming reservation within 24 hours of your appointment, a \$15.00 cancellation fee will immediately apply to your account. If you must cancel your training reservation within 24 hours of your appointment, a fee of \$50.00 will immediately apply to your account. If you do not call to cancel a day care reservation the day before your appointment, or do not show for a day care appointment, your rate (either punch card or single use fee), will be assessed.
- 4. Abandonment:** If Pet is not picked up by Owner (or an authorized representative of Owner) within 14 calendar days after the day Pet is scheduled to depart, Owner understands that Pet shall be deemed to be abandoned and The Resort has the right to place Pet with a new owner. Owner understands that pet abandonment may be a criminal or civil violation of the statutes of the State of Tennessee (as provided for under Tennessee Title 39 Criminal Offenses, Chapter 14, offenses against property). Owner shall remain liable for all fees due and, in addition, agrees to pay any and all costs in the prosecution of these statutes. Owner is to be notified of such action by receipted mail, and no further notice shall be deemed necessary.
- 5. Assumption of Risks:** Owner acknowledges and is aware that the employees of The Resort are not veterinarians and do not have backgrounds in animal medicine and are not expected to diagnose or detect illnesses in the Pets that are staying at The Resort. In addition, Owner acknowledges and is aware that no amount of supervision, sanitation, or personalized care can prevent a Pet from contracting an airborne virus or communicable disease. Owner understands these risks and hereby releases The Resort, its employees or members or other agents, from any and all losses, damages, costs and expenses arising out of or in connection with any injury, communicable disease, airborne virus, or any other medical condition contracted by Owner's Pet at The Resort. This also applies to any claims for injuries or damages related to such medical care or transport. Furthermore, Owner agrees to be held solely responsible for any and all acts and behavior of said Pet while in the care of The Resort, including payment of costs for injury to staff or other animals or damage to facilities caused directly by the Pet.



6. Multiple Family Members: If Owner requests to board Pet together with other "Family members" in the same suite, Owner acknowledges and understand that actions of Pets may be unpredictable and such an arrangement may significantly increase the chance of injury, aggression, and altercations regardless of the amount of supervision. In such case, Owner understands said Pet(s) must be separated and any applicable multiple family discounts may no longer apply. Owner hereby holds The Resort harmless from any such claim or action as a result of boarding Pet(s) together.

7. Compliance: Owner agrees to comply with the published House Rules of The Resort, which may be revised from time to time, with or without notice. In the event there is a discrepancy, this Agreement shall supersede the contents of the House Rules.

8. Entire Understanding: This Agreement contains the entire agreement between the parties. All terms and conditions of the Agreement shall be binding on the heirs, administrators, personal representatives and assignees of the Owner and The Resort. Any controversy or claim arising out of or relating to this Agreement, or the breach thereof, or as the result of any claim or controversy involving the alleged negligence by any party to this Agreement, shall be settled in accordance with the rules of the American Arbitration Association, and judgment upon the award rendered by an arbitrator may be entered in any Court having jurisdiction thereof. The arbitrator shall, as part of the award, determine an award to the prevailing party of the costs of such arbitration and reasonable attorney's fees of the prevailing party. The arbitrators(s) shall apply Tennessee law to the merits of any dispute or claim, without reference to conflicts of law rules. The parties hereby consent to the personal jurisdiction of the state and federal courts located in Tennessee and agree that such courts shall have the sole and exclusive jurisdiction for any action or proceeding arising from or relating to the Agreement or relating to any arbitrations in which the parties are participants. The parties have read and understand this clause, which discusses arbitration. The parties understand that by signing this Agreement that they will submit any claims arising out of, relating to, or in connection with the agreement or the interpretation, validity, construction, performance, breach, or termination thereof, to binding arbitration and that this arbitration clause constitutes a waiver of the party's right to a jury trial and relates to the resolution of all disputes relating to all aspects of the relationship between the parties. It is expressly agreed by Owner and The Resort that The Resort's liability shall in no event exceed the lesser of the current chattel value of a Pet of the same breed or the sum of \$200 per Pet.

OTHERS AUTHORIZED TO PICK-UP MY PET:

Name _____ Relationship _____

Name _____ Relationship _____

SIGNATURES:

Owner: _____

Printed Name: _____

Date: _____

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PERSONALITY PROFILE (ONE PER PET)

**Not required if your pet has been a guest at Wagging Tail Resort previously
UNLESS THERE HAS BEEN A CHANGE OF BEHAVIOR OR A CHANGE IN PRESCRIBED MEDICATION**

Owners Name: _____

Pet Name: _____ Nickname: _____

Dog _____ Cat _____ Primary Breed: _____ Color: _____

Male _____ Female _____ Spayed _____ Neutered _____ Approximate Weight _____

Birthdate: _____ How long have you had this pet? _____

Things to know about my pet.....because you'll find out anyway!

ATTRIBUTES

PERSONALITY

BEHAVIOR

_____ Fence climber

_____ Outgoing

_____ May bite

_____ Digger

_____ Verbally sensitive

_____ Will bite

_____ Jumps

_____ Timid

_____ Growls

_____ Protective

_____ Affectionate

_____ Snaps

_____ Mouthy

_____ Pushy

_____ Shows teeth

_____ Fear of noise/thunder

_____ Aggressive

_____ Freezes

_____ Housebroken

_____ Excitable

_____ Trembles

_____ Incontinent

_____ Playful

_____ Moves away

_____ Paper/litter trained

_____ Independent

_____ A perfect Angel

_____ Afraid of men

_____ Other

Has your pet ever bitten a person? No _____ Yes _____ If yes, explain: _____

MEDICAL INFORMATION

Does your pet have any old or current injuries/health concerns that require special attention? Yes _____ No _____

If yes, please explain: _____

Are there any restrictions of your pet's activities or movements? Yes _____ No _____ If yes, please explain: _____

Is your pet allergic to any medications, foods or treats? Yes _____ No _____ If yes, please describe: _____

PLEASE DESCRIBE MEDICATION, REASON, FREQUENCY AND DOSAGE AT CHECK-IN.